



Knowledge Sharing

*R.K.Maiti
Joint Secretary
Pannchayats and Rural Dev Dept
Govt of West Bengal
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ranjitmaiti@gmail.com*



Why Knowledge Sharing Important?

"Our society must be knowledge-based, but we'll also have to be a knowledge-sharing society. Knowledge-sharing will strengthen the roots of liberal democracy at the grassroots level and help the dispossessed and the marginalised share the benefits of liberalisation and be partners in the progress of our nation"--- Dr Manmohan Singh, Prime Minister of India , Kolkata, January 12, 2005

Convergence for sustainability

It is a process of respecting, sharing and cooperating together, in a systematic manner and facilitating the contribution of stakeholders involving the community at large for realising the goals of Sustainable development.

Fact or Fiction?

- *Knowledge Management="Sharing K is Power" versus "K is Power"*
- *Knowledge Management=Codification and Personalization Strategies*
- *Knowledge Management has rigorous, Comprehensive Methodologies, Techniques, and Tools in place*
- *Almost every IT vendor is now calling its product a "Knowledge Management" Tool.*
- *Problem is how to share?, whether we like to share at all?*

Required attitudinal changes in the process

- *Change in the mindset from one that works for the people to one that works with the people.*
- *Re-orientation of both the bureaucrats and politicians/ People's representatives and others.*
- *From an attitude which is centralizing /control oriented and populist to sharing authority through regular institutions of Democracy.*
- *Need to train local govt representatives for their new role.*
- *Need to train the workers of NGOs to promote the process of Decentralisation.*

Mobile based ICT

- *mobile based ICT can extend value proposition of G2C and G2G services ANYWHERE, ANYTIME and in a way that includes the power of CONTEXT*
- *use of mobile technology in e-Governance can re-enforce good governance towards more efficient, effective, open and decentralized government*
- *transparency, access, affordability and participation*

Mobile based ICT

- *can support in providing better services to the citizen and reinforcing process flexibility in intra- and inter administrative and government-wise.*
- *mobile forms of e-Governance can leverage additional forms of empowerment and service delivery.*

Knowledge sharing in CSC project

- *Separate portal for CSC at National level to aid SDAs for sharing experiences and good practices.*
- *Getting Familiar with a Public Private Partnership Concept in Governance.*
- *Sharing the experiences gained through many pilots done in India– a repository!!*
- *Informed citizens are better equipped to take advantage of opportunities, access services, exercise their rights and hold the state and local self governments accountable.*
- *Domain and technology experts must shed their Ego in e-governance activity.*

KEY CONCERN

- *The key concern should not be the latest technologies, but the use of these technologies to facilitate a culture of information-sharing, relationship building, trust and care with the aim to form a knowledge society.*

Core competencies

The core competencies of e-Government Human resource may be described as being :

- *Knowledgeable (technical and professional skills, and combinations thereof), with*
- *Communication skills (ability to share that knowledge), and with*
- *Interpersonal skills (tact and motivation in a Group (leadership and teamwork environment) to produce the technical skills, aptitude, and attitude.*

*It is important to build on existing
capacities first*

And

then leverage on external capacities

The Challenge

- ❖ *To think of developing systems and infrastructures that are robust, user-friendly and capable of handling an ever increasing flow of information;*
- ❖ *To develop means and ways of reaching out to those sections of the public who do not have access to a computer or the Internet by diversifying the ways in which we collect, collate, manage and package information.*
- *To reach the poor and realise the potential of ICT for poverty reduction in the areas of opportunity, empowerment and security is a difficult endeavor.*





*Share and Cherish
and
Ignore it to Perish*

*Let us open our windows of information
for the citizen
to Create
a participatory environment
for
democratic governance
through creating an environment where people's
voices heard and respected.*



Thank You



"Saha na bhabatu, Saha nou Bhunoktu"